Investor Complaints Data for Broking

Arm Data for month ended Dec - 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the	End of the month	Average Resolution time^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	NA
2	SEBI (SCORES)	0	0	0	0	0	0	NA
3	3 Stock Exchanges	0	0	0	0	0	0	NA
4	Other Sources (if any)	0	0	0	0	0	0	NA
5	Grand Total	0	0	0	0	0	0	NA

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved	Pending**
1	2	3	4	5	6
1	Apr-23	0	0	0	0
2	May-23	0	0	0	0
3	Jun-23	0	0	0	0

4	Jul-23	0	0	0	0
5	Aug-23	0	0	0	0
6	Sep-23	0	0	0	0
7	Oct-23	0	0	0	0
8	Nov-23	0	0	0	0
9	Dec-23	0	0	0	0
10	Jan-24	0	0	0	0
11	Feb-24	0	0	0	0
12	Mar-24	0	0	0	0
13	Apr-24	0	0	0	0
14	May-24	0	0	0	0
15	Jun-24	0	0	0	0
16	Jul-24	0	0	0	0
17	Aug-24	0	0	0	0
18	Sep-24	0	0	0	0
19	Oct-24	0	0	0	0
20	Nov-24	0	0	0	0
21	Dec-24	0	0	0	0
	Grand Total	0	0	0	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided

by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0
2	2018-19	0	0	0
3	2019-20	0	0	0
4	2020-21	0	0	0
5	2021-22	0	0	0
6	2022-23	0	0	0
7	2023-24	0	0	0
	Grand Total	0	0	0